



The Children's Home of Reading is committed to the following principles and guidelines in creating an atmosphere of high quality care:

Our Mission: Caring for the needs of children and families in crisis and preparing them for success in life.

Model of Care: THREADS

Our success depends on delivering high quality treatment and compassionate care. This is accomplished by embracing the guidelines of our Model of Care: THREADS (Trust, Hope, Relationship, Empowerment, Acceptance, Dignity, Safety)

Sanctuary Model: Sanctuary is a treatment and organizational model that is based on understanding trauma. The goal is to help us create a truly collaborative and healing environment that improves the treatment of children who have experienced the damaging effects of interpersonal violence, abuse, and trauma.

SELF : The Sanctuary Model is based on a shared language. The four steps of SELF guide the way we work and the way the children heal and make progress in their lives.

- S - Safety (physical, psychological, social and moral)
- E - Emotion management
- L - Loss (abuse, neglect, separation, getting stuck)
- F - Future (how can things be better?)

7 Commitments: We call our shared values Commitments because everyone in every part of the agency is expected to practice these Commitments in their daily work. They are:

1. **Nonviolence** – being safe outside (physically), inside (emotionally), with others (social), and to do the right thing (moral).
2. **Emotional Intelligence** – managing our feelings so that we don't hurt ourselves or others
3. **Social Learning** – respecting and sharing the ideas of our teams
4. **Shared Governance** – shared decision making
5. **Open Communication** – saying what we mean and not being mean when we say it
6. **Social Responsibility** – together we accomplish more, everyone makes a contribution to the organizational culture
7. **Growth and Change** – creating hope for our clients and ourselves

Following the guidelines described above will aid us in providing exceptional care for our clients, co-worker and colleagues.

